

Accessibility Statement - BNC National Bank

URL: www.bnc.bank

BNC National Bank is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Efforts to support accessibility

BNC National Bank takes the following measures to ensure accessibility:

- Accessibility is part of our internal policies.
- Continual accessibility training is provided for employees.
- Formal accessibility quality assurance methods exist within the organization.

Conformance status

Current accessibility standard of the site:

WCAG 2.1 level AA

Compatibility with browsers and assistive technology

This site is designed to be compatible with the following browsers:

- Microsoft Edge, Google Chrome, Apple Safari, Mozilla Firefox

Technologies

Accessibility of this site relies on the following technologies to work:

- HTML
- WAI-ARIA
- CSS
- Javascript

Assessment methods

BNC National Bank assessed the accessibility of this site using the following method(s):

- External evaluation: the site was evaluated by an external entity not involved in the design and development process.

Feedback process

We welcome your feedback on the accessibility of this site. Please contact us via one of the following methods:

- Phone: 1-800-262-2265
- E-mail: marketing@bncbank.com
- Postal Address: 322 E Main Ave Bismarck, ND 58501

We aim to respond to feedback within 5-7 business days.

Formal complaints

You are entitled to lodge a complaint to BNC National Bank if you are dissatisfied with our response. To do so, please email marketing@bncbank.com.

Formal approval of this accessibility statement

This accessibility statement is approved by:

BNC National Bank

Marketing Department
